

Frequently Asked Questions

1 HOW TO REACH US

Ensign Natural Resources II LLC

Attn: Owner Relations
1002 Noble Energy Way, Suite 10
Houston, TX 77070

TOPIC	CONTACT
Ownership inquiries	Phone: 346-809-4041 Email: OwnerRelations@ensignnr.com
Revenue inquiries	Phone: 346-809-4043 Email: ENR2Revenue@ensignnr.com
Joint Interest Billing inquiries	Phone: 346-809-4042 Email: JIB@ensignnr.com
Owner portal	www.mineralanswers.com/owner-portal/ensign-natural-resources

To help us respond quickly, please include your Ensign Owner Number and the property or well name in any correspondence.

Q. Who is Ensign Natural Resources II LLC?

A. Ensign is a private equity-backed exploration and production company headquartered in Houston, Texas. We acquired assets from Conoco in July 2026, which marks our return to the Eagle Ford, the basin where we previously built our reputation as a premier operator. We grow through asset acquisition and development, and we bring that same standard back to this asset.

Q. What is Mineral Answers?

A. Mineral Answers is the secure online owner portal Ensign uses to serve interest owners. Once you register, you can view your payment detail and statements, enroll in direct deposit and update your address, from a computer or your phone.

Q. How do I register for online access?

A. The registration form accessible from the link or QR code below requires your new Ensign owner number, along with a check number and check amount. All three of these values will be displayed on your most recent payment from **Ensign**. You'll want to be sure to choose "Owners - Royalty Check" as the Document Type to Validate. If you need assistance with the required registration information, you can use the chat feature in the bottom right corner of the screen to contact the Mineral Answers support team.



PLEASE NOTE: YOU WILL NOT BE ABLE TO REGISTER FOR AN ACCOUNT UNTIL YOU RECEIVE YOUR FIRST PAYMENT FROM ENSIGN.

2 YOUR PAYMENTS

Q. When are revenue payments issued?

A. Ensign issues revenue payments monthly. Payments are mailed or deposited on or about the end of each month, covering oil production from the prior month and gas production from two months prior. Please allow up to ten days for mail delivery, dependent on USPS.

Q. Can I see my payment detail online?

A. Yes. Your monthly statements and payment detail are available in MineralAnswers at www.mineralanswers.com/owner-portal/ensign-natural-resources. You can register from the site or on your phone by scanning the QR code on the right.

Q. Is there a minimum payment amount?

A. Yes. If your accumulated revenue is less than **\$100**, your funds are held and released once the balance reaches that amount, or annually in November, whichever comes first, in accordance with state law.

Q. Why does my monthly check vary?

A. Many factors affect your check amount from month to month. These include, but are not limited to, market conditions, fluctuating commodity prices, production volumes and well maintenance.

Q. What deductions appear on my check detail?

A. Depending on the terms of your lease, your check detail may reflect severance and ad valorem taxes and post-production costs such as gathering, compression, processing and transportation. Each deduction is itemized on your statement and in Mineral Answers.

Q. Can I receive my revenue payment by direct deposit?

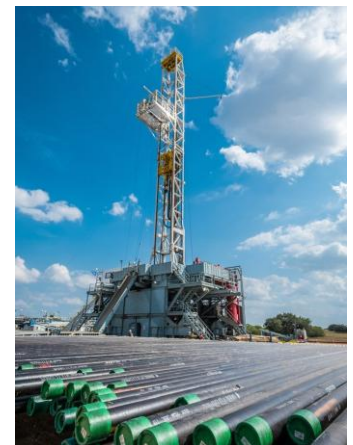
A. Yes. Once you have registered for Mineral Answers, enroll in direct deposit from the Payment Settings page. For security, you will complete a quick identity verification before adding your banking details. Note that statement details for ACH payments are available only in Mineral Answers, and enrollment may take one to two payment cycles to take effect.

Q. What should I do if my check is lost, stolen or outdated?

A. Please allow 10 business days to receive your check. If your check is stolen or outdated, please contact us immediately using the chat feature on the MineralAnswers website or at 346-809-4043 to stop payment. We will reissue the check in the next check run.

Q. Why is my interest in suspense?

A. Funds are typically held in suspense when there is an unresolved question about ownership or when we are missing information needed to pay you. Common reasons include a title or ownership issue, an unsigned Division Order, a missing or invalid W-9, an undeliverable address, or a pending transfer of interest. Contact Owner Relations and we will tell you exactly what is needed to release your funds.



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CHANGES TO YOUR ACCOUNT

Q. How do I change my address?

A. In addition to enrolling in direct deposit, you can now update your address online through your MineralAnswers.com account. The process is the same as enrolling in direct deposit (see above). A Change of Address form is also available on our website for your convenience.

Q. How do I change the name on my account?

A. Send us a copy of the document supporting the change, such as a marriage certificate, divorce decree or court order, along with a completed W-9 reflecting the new name.

Q. How do I add a Power of Attorney?

A. Please submit any Power of Attorney documentation to Ensign in order to add the information to the account.

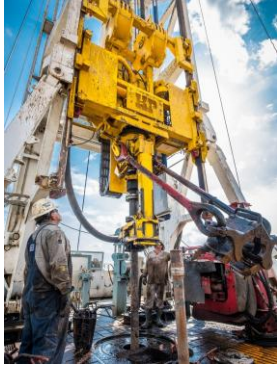
Q. How do I transfer my royalty or overriding royalty interest?

A. Send us a copy of the recorded deed, assignment or other legal instrument of conveyance, along with any other relevant information and a completed W-9 for the new owner. The document may be sent by mail or email. Please make sure the document is recorded in the county and state where the property is located. If you have questions about preparing or filing a document, consult an attorney, real estate professional or title company.



Q. The owner passed away with a will, and probate proceedings were conducted. What do you need?

A. Please provide Ensign with a copy of the Last Will and Testament, the Order Admitting Will to Probate, the Letters Testamentary and the death certificate. Visit the Owner Relations section of our website for full details on transferring the interest of a deceased owner.

**Q. The owner passed away without a will, and no probate proceedings were conducted. What do you need?**

A. Please provide Ensign with a recorded Affidavit of Heirship, the death certificate and a W-9 for each heir of the deceased owner. The Affidavit of Heirship must be completed by a non-heir or show evidence of a disinterested witness.

Q. What do I do about a trust?

A. If a trust is created, provide Ensign with a copy of the Trust Agreement and a copy of the recorded conveyance into the trust, along with a W-9 for each beneficiary. If you are dissolving a trust or replacing a trustee, provide a copy of the Dissolution of Trust or other appropriate documentation identifying the successor trustee, the duties and powers of the trustee, and the circumstances leading to the replacement.

Q. What is the value of my mineral interest?

A. Ensign does not provide appraisals for mineral interests. For an appraisal, contact a royalty broker or a local bank in the county where your leases are located.